

TYPES OF LIVED EXPERIENCE ROLES

Role function	Example Job Title	Description	Example Tasks
Front line Service Delivery	<ul style="list-style-type: none"> • Peer Support Worker • Peer Volunteer • Community Support Worker • Peer Recovery worker • Lived Experience Recovery Assistant • Peer Mentor/ Advisor • Wellbeing Coach • Lived Expertise Coach/ Worker 	Direct service delivery and support with individuals, groups, communities	<ul style="list-style-type: none"> • Provide information, advice & guidance to service users • Navigate community services • Support with daily living • Relational support • Community Engagement • Mentor/ role model
Specialist Lived Experience/ Peer Support roles	<ul style="list-style-type: none"> • Youth Peer Support Worker • Children and families Case Worker • School embedded mentor • Exploitation and Gang Worker • Peer Drug and Alcohol Worker 	Bespoke Specialist support based on experience, service context or demographic group	<ul style="list-style-type: none"> • Situational mentoring based on service intervention or need. • Support recovery • Support community engagement • Support social and emotional wellbeing • Design specialist interventions
Senior Lived Experience/ Peer Worker	<ul style="list-style-type: none"> • Senior Lived Experience Worker/ Co-ordinator • Peer Support Supervisor • Lived Experience Advisor/ Lead 	Provides supervision, team mentoring and leadership.	<ul style="list-style-type: none"> • Staff induction and training • Attendance at external meetings • Supervision and caseload management • Develop resources and embed policies and practices
Leadership Lived Experience Roles	<ul style="list-style-type: none"> • Lived Experience Project Manager • Lived Experience Consultant • Lived Experience Director 	<p>Workforce development & management</p> <p>Governance and compliance</p>	<ul style="list-style-type: none"> • Service co-ordination • Quality of services • Development of services • Development of the workforce • Strategy and process development
Advocacy/ Representative Roles	<ul style="list-style-type: none"> • Community Advocate • Service User Representative • Lived Experience Ambassador 	Advocacy and representing the perspective of service users and communities	<ul style="list-style-type: none"> • Facilitating meetings & Focus groups • Public speaking • Service Design & Evaluation